

# Quality Management Software

» Understanding today and planning for tomorrow

## Scope:

Our suite of Quality and Continual Improvement modules are designed to help your company automate its journey toward excellence.

## Compliance:

Bridging a multitude of quality standards, such as ISO 9001, ISO 13485, ISO/TS 16949, AS9100 and FDA 21 CFR Part 11 & Part 820 Compliance. uniPoint Quality Management software ensures you can maintain and measure the cost and frequency of quality events. It also encompasses the principles of Lean Manufacturing.

## Simplicity:

Our 4,200 users across North America and the European Union confirm that uniPoint software is very easy-to-use. This translates into a fast learning curve and reduced on-going training costs. Our interface promotes engaged users. See the results from this user-friendly solution almost immediately.

## Integration:

The uniPoint Suite has the unique ability to integrate data from multiple ODBC compliant databases into our application. Imagine the opportunity to eliminate redundant data entry — and leverage the data from your existing systems. We also offer a stand-alone product.

Create, Link, Communicate, Track, and Manage the Life Cycle of Quality Activities and Documents

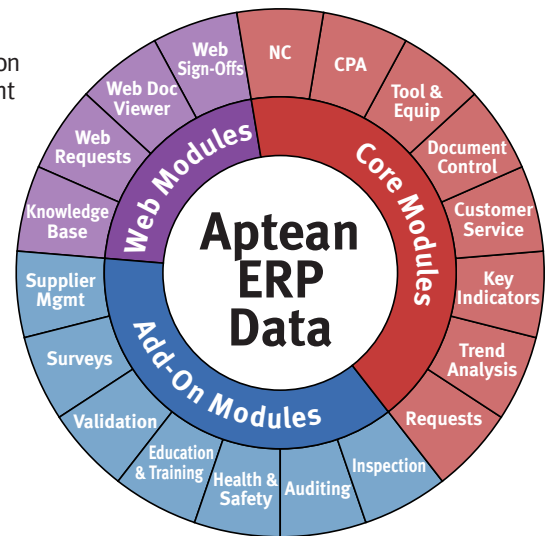
### uniPoint Modules:

- » Non-Conformance
- » Corrective/Preventative Action
- » Tooling & Equipment Mgmt
- » Document Control
- » Customer Service
- » Key Indicators
- » Trend Analysis
- » Requests
- » Inspection
- » Auditing
- » Health & Safety
- » Education & Training
- » Validation
- » Surveys
- » Supplier Mgmt
- » Knowledge Base
- » Web Requests
- » Web Document Viewer
- » Web Sign-Offs

### uniPoint Advantages:

- » Go Paperless!
- » User To-Do Lists
- » 80 Analysis Reports
- » ISO Compliance Tool
- » Unlimited Attachments
- » View Historical Audit Trail
- » Broadcast E-mail Capability
- » Integrate or run Stand-alone
- » Customize Data Labels
- » 3-6 Month ROI
- » Export Reports to MS Office, E-mail or PDF

*"Using the uniPoint Continual Improvement Suite, we discovered that we were spending \$6,000 per month, or \$72,000 per year in Quality costs that we had no way to track before. A small improvement in these areas helped us pay for the software many times over, and in a few months." — Mike Malone, Quality Manager, J.R. Stephenson*



# Quality Management Software *(continued)*

## Technology

The uniPoint Suite was developed using Visual Studio .NET. The reports are written in Crystal, allowing our users to easily modify and create new Quality reports. Plus we offer the option of either an Access or MSSQL database.

## Visibility & Tracking

You can send electronic NC/CPA documents and To-Do notification using e-mail. Recipients can then add their input and forward the quality record to its next stage. Each user can be setup with different access rights per module: No Access, Read Only, Edit or Full Rights.

## Statistical Analysis

While saving time compiling reports and maintaining spreadsheets, you can streamline the preparation for your Quality audits with over 80 Continual Improvement Management Reports.

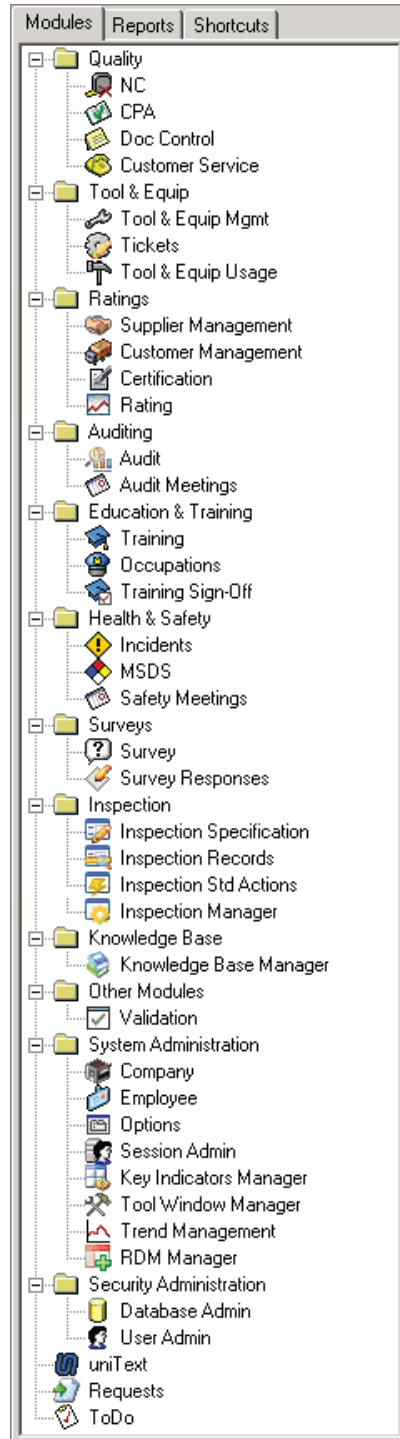
## Continual Improvement

With the uniPoint Suite you can evolve to a “paperless quality system” where all documents can be shared, viewed or e-mailed. Everyone with security access can view relevant documents from their own workstation to stay informed of the status of each quality record.

## Return on Investment

Research shows that the costs of poor quality can range from 15%-40% of business costs (e.g., rework, returns or complaints, late deliveries, reduced service levels, lost revenue). Company CFO's boast about getting quick payback on their uniPoint Suite investment – many within 3-6 months of implementing.

## uniPoint Modules



*Improve consistency, efficiency, customer satisfaction, and gain a competitive advantage with the uniPoint Suite. Meet strict aerospace and automotive quality standards.*

## Continual Improvement Quiz

Do you want to understand the total administrative cost of quality in your organization?

Are you always scrambling before an audit to get your data organized?

Does your Quality system allow for the assignment and tracking of user tasks, with To-Do Lists?

Do you want to evolve your company from a reactive to a proactive preventative maintenance model?

Do you continually fail to meet your external Auditor's requirements due to poor Document Control?

Does your company have a dynamic repository for Education & Training records?

Could you benefit from a solution that creates flexible surveys and analyzes customer, vendor, and employee responses?

Is your hazardous material documentation disorganized and out of date?

Does your ERP/MRP System have a weak Quality module that falls short of effectively managing your Quality process?

Are you interested in changing your Quality Department from a cost center, to a measurable cost-savings center?

*If you have answered YES to one or more questions above, please continue your exploration of the uniPoint Quality Toolkit by e-mailing [sales@unipointsoftware.com](mailto:sales@unipointsoftware.com) or visiting our website at <http://www.unipointsoftware.com>*